

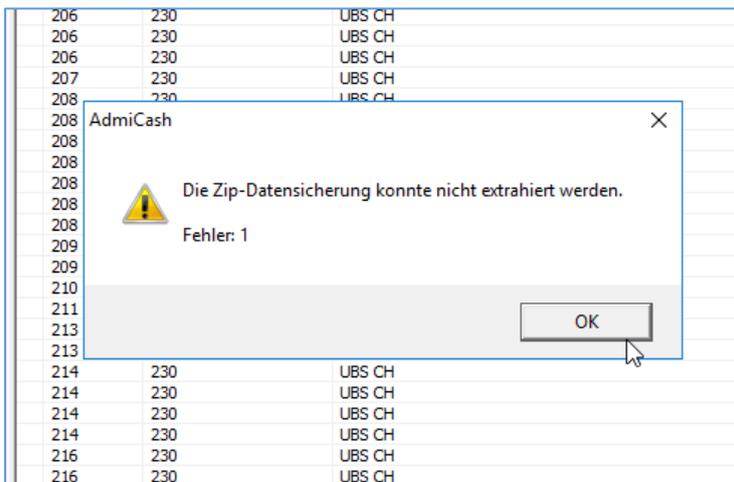
AdmiCash-Credit: QR-bills info July 2020

The QR-bill was introduced in Switzerland on 01.07.2020. As expected with such a large change, there are questions, minor problems and initial difficulties.

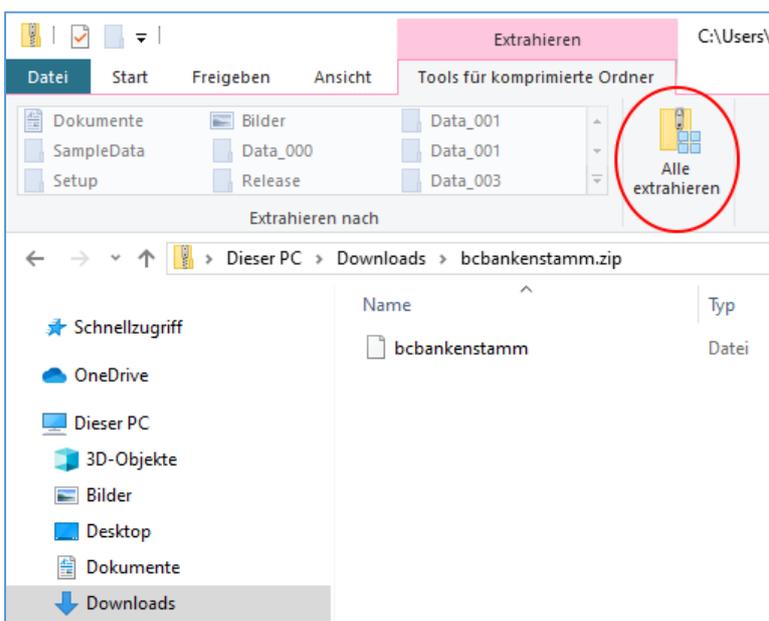
Hier finden Sie nun die wichtigsten Antworten auf Fragen und Probleme, die bisher aufgetreten sind.

1. Update the banks base

In some cases when updating the banks base the error message appears that the file could not be extracted.



In this case, extract the "bankenstamm.zip" file with the file explorer and read in the extracted file.



2. QR code readers

Some questions and problems have arisen with the QR code readers. Below is the relevant information.

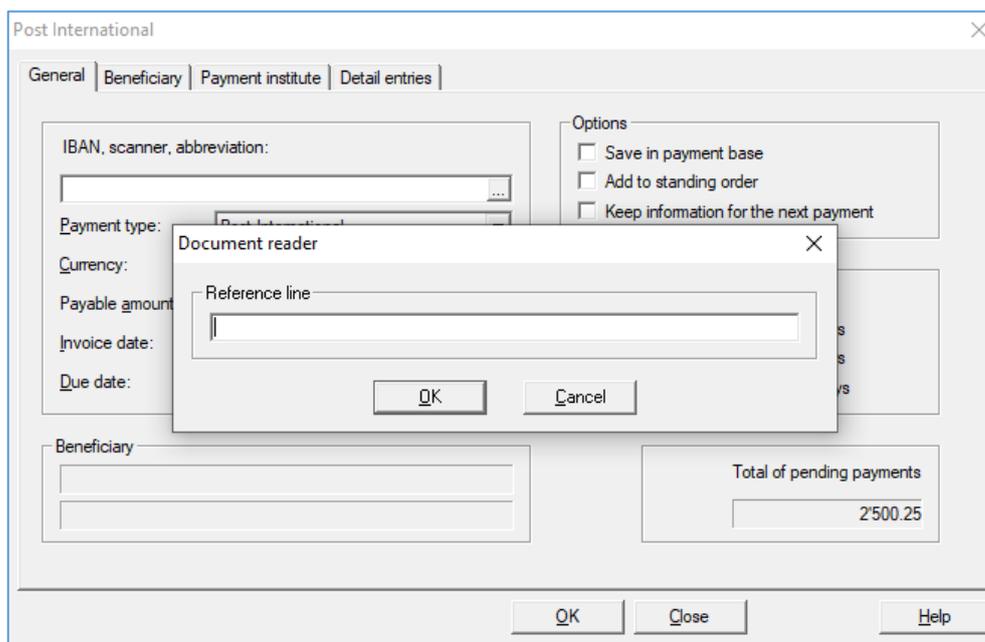
CREALOGiX: PayEye – No data transfer to AdmiCash

The PayEye has been configured correctly and works perfectly with the test center, but the data is not transferred to AdmiCash.

The PayEye first sends the key combination "Shift + F10". This key combination signals to AdmiCash that the document reader is active and starts processing the data.

If this key combination is intercepted by another program, nothing happens in AdmiCash.

In this case, enter the key combination "Shift + F10" manually. The "Document reader" dialog is displayed.



Place the cursor in the "Reference line" field and read the QR code. If the reading works now, you have installed an application that intercepts this key combination and does not pass it on (mostly these are so-called optimization tools or antivirus programs).

Dative: SwissReader SR-100QR

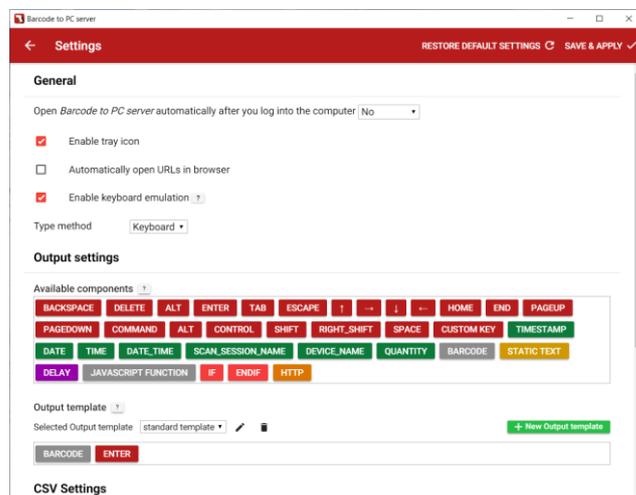
No problems known so far.

ELCODE: Swiss QR Reader

No problems known so far.

Barcode to PC for mobile phones

With the free version of Barcode to PC, the template name cannot be changed because the "pencil" cannot be clicked.



You can still carry out the configuration. The name of the template does not matter. We proposed this so that it can be seen which configuration is currently being used.

In the purchased version, Barcode to PC can be used to create several configurations for different applications. It makes sense to give the templates appropriate names.

3. QR code reader in productive use

The QR-bill can be created with two different recipient addresses:

- Structured address:
The postcode and town are in the corresponding input fields.

- Unstructured address:
The postcode and town are in the "Addition" input field

The screenshot shows a 'QR payment' dialog box with the 'Beneficiary' tab selected. The form is divided into several sections:

- Beneficiary:** Name: AdmiCash GmbH; Street, No.: Gliserallee 117; Addition: 3902 Glis; Postcode, town: (empty).
- Bank account:** CH2330000001306519723; IID: 30000.
- Reference nr.:** 000000000575699468001000007; Check digit: (empty).
- Post account:** (empty); UID, VAT nr.: 0; Document nr.: 0.

Buttons for 'OK', 'Close', and 'Help' are located at the bottom of the dialog.

Do not make any changes! Leave the information unchanged.

The basic rule is: Do not make any changes on the "Beneficiary" tab. The biller has defined all information for the electronic processing of the bill in his QR code.

4. Help and support

If you have any questions or problems regarding the QR-bill, please send an email with a detailed description to support@admicash.ch.

Telephone support is chargeable and will be charged (CHF 40.00 per call including the first 15 minutes and CHF 30.00 for all other 15 minutes started).